

KSC TECH NEWS

February 8, 2017

Aesop Login Issue

Frontline, the company that owns Aesop, has rolled out a new look for the Aesop website. All log in information **remains the same** and although Frontline had assured their users that there would not be any issues with this upgrade, a few issues have been brought to our attention since the change was implemented last week.

If you cannot log into the Aesop site, please check the following:

- Which browser are you using? Chrome, Internet Explorer, Edge, Firefox? Aesop works most efficiently with Chrome - use Chrome when accessing Aesop.
- If you are already using Chrome, clear your cache. Instructions for clearing your cache were in last week's newsletter.

If, after doing the above, you are still unable to log in, please contact either April Cox at the ASC at 455-8000 or Rose Pendergast in the IT Department at 455-6815.

Tech Tip: How to find out which browser you are using

At times you may have an issue with a program you use. When you ask for assistance, one of the questions you may be asked is "Which browser do you use?"

When you access the internet, you may click on a shortcut icon and may not be sure which browser you use. To determine which browser is the default browser on your device:

From your desktop:

Right click
From the pop up click "**Display Settings**"
Then click "**Default Apps**"
Look down the menu until you find the "**Web Browser**" category and you will find the default browser on your device.



Chrome



Internet Explorer



Edge

Installing Chrome from the Network

- **Right click on the Windows icon and select "Search."**
- **Start typing "Install a Program from the Network."**
- **Click on "Install a Program from the Network" when it pops up.**
- **A list of programs available for teachers will pop up.**
- **Click on the program you wish to install. (Google Chrome)**

- **To complete the process, go to "Start."**
- **Click on "Apps."**
- **Open the Google Drive App.**
- **A screen will pop up - Click "Get Started."**
- **From the prompt, enter your KSC user name and password to complete the installation process.**

Digital Citizenship Tip: Dealing with Digital Distraction

Common Sense Education provides some ideas and tips you can use to help deal with student distraction with their tech devices. Click here to find out more:

